

## **Urgent Need to Retain Key Hospitality Occupations on the Core Skills Occupations List**

Dear Jobs and Skills Australia Consultation Team,

I am writing to you on behalf of Baracus Pty Ltd T/A The View On Hannans, a dedicated representative of the hospitality sector, to express our strong support for retaining the following ANZSCO occupations on the Core Skills Occupations List (CSOL):

- 351311: Chef
- 141311: Hotel or Motel Manager
- 431411: Hotel Service Manager

The inclusion of these occupations is critical for addressing the significant labour shortages we are currently experiencing in the hospitality industry.

## **The Case for Retaining Key Hospitality Occupations**

### 1. Critical Labour Shortages:

- Chefs (ANZSCO 351311): Our industry is facing an acute shortage of skilled chefs. The demand for high-quality culinary experiences is growing, yet the supply of skilled chefs is insufficient to meet this demand. This shortage directly impacts the quality of services and overall customer satisfaction, essential for maintaining Australia's reputation as a premier tourist destination.
- Hotel or Motel Managers (ANZSCO 141311): Effective management is the backbone of the hospitality industry. The role of hotel or motel managers is pivotal in ensuring smooth operations, high standards of customer service, and efficient business management. The scarcity of experienced managers is a significant barrier to operational excellence and business sustainability.
- Hotel Service Managers (ANZSCO 431411): Hotel service managers play a crucial role in overseeing day-to-day operations, managing staff, and ensuring guests have a pleasant experience. Their role is integral to maintaining the standards and reputation of the hospitality establishments.

## 2. Economic Impact:

- The hospitality industry is a significant contributor to the Australian economy, particularly through tourism. Shortages in these key roles can hinder growth, reduce service quality, and ultimately impact the economic contributions of this sector. Ensuring a steady influx of skilled professionals through immigration is essential to sustain and grow this vital industry.

## 3. Training and Skills Development:

- While local training programs are crucial, they are not currently sufficient to meet the immediate demands. Immigration helps fill this gap, providing skilled workers who can immediately contribute to the industry while we continue to develop our local workforce.

## Supporting Evidence

- **Labour Market Data:** Recent labour market analyses indicate a persistent and growing demand for skilled workers in the hospitality sector, particularly in the roles of chefs, hotel or motel managers, and hotel service managers. This trend is projected to continue, highlighting the urgent need for targeted immigration policies.
- **Industry Feedback:** Feedback from industry stakeholders consistently underscores the difficulties in recruiting and retaining skilled personnel in these roles. The challenges are particularly pronounced in regional and remote areas, where attracting local talent is even more difficult.

## Conclusion

For these reasons, we strongly urge the retention of ANZSCO 351311 (Chef), 141311 (Hotel or Motel Manager), and 431411 (Hotel Service Manager) on the Core Skills Occupations List. The continued inclusion of these occupations is not just beneficial but essential for the health and growth of the hospitality industry in Australia.

Thank you for considering our submission. We are available for further discussions and can provide additional data or insights if required.



Sincerely,

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