

# How employers recruit - Accommodation and Food Services industry

Findings from the Recruitment Experiences and Outlook Survey (REOS)

As part of the REOS, we contact employers across Australia throughout the year to learn about their recruitment experiences and activity. Employers were asked how they recruit new staff and the most important skills and qualities they look for. These are the results for employers in the Accommodation and Food Services industry.

### **Did employers require an application or interview for their vacancy?**

Interview only

Both application & interview

Neither

Application only

**Neither**

**Application
only**

**Interview
only**

**Both application & interview**

### **At Application stage: - Relevant work experience and skills - Availability - Willingness to learn - Qualifications and licences - Communication and interpersonal skills At Interview stage: - Cultural fit - Approach and attitude to work - Communication and interpersonal skills - Availability - Skills, knowledge and experience What were the most important qualities employers were looking for?**

### **Employers most important part of the recruitment process**

Employer Focus

From time-to-time short question modules on topics of interest are added to the REOS. These findings are from the *How Employers Recruit* *Module*, conducted from August 2022 to October 2022. More information about the REOS along with further findings can be found on the JSA website at [jobsandskills.gov.au/data/recruitment-experiences-and-outlook-survey](https://www.jobsandskills.gov.au/data/recruitment-experiences-and-outlook-survey)